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DAILY EXPRESS

TARIKH: 27 OGOS 2022 (SABTU)

Daily Express

INDEPENDENT NATIONAL NEWSPAPER OF EAST MALAYSIA

Memorandum of Understanding on CyberGuru Programme in Sabah



The MoU exchange between Ernywati and Solahuddin witnessed by Zainudin and others.

SANDAKAN: The State Computer Services Department (JPKN) and CyberSecurity Malaysia signed a Memorandum of Understanding (MoU) to implement the CyberGuru Programme in Sabah with a focus on the Certified Information Security Awareness Manager (CISAM) certification programme.

The MoU was signed by the Chief Technology Officer of CyberSecurity Malaysia (CSM), Ts. Dr. Solahuddin Shamsuddin and the Director of JPKN, Ernywati Dewi Abas witnessed by the Permanent Secretary of the Sabah Ministry of Science, Technology and Innovation (KSTI), Zainudin Aman.

When met by the media, Zainudin said that in the initial stage, the target of this MoU involved all ICT security officers in ministries, departments and agencies of the Sabah State government in addition to senior officers in JPKN with a total of around 100 officers.

This MoU is a specialised training and certification programme that provides practical knowledge to enable Sabah public service officers to develop and manage cyber security awareness programs in their organisations.



Zainudin with Solahuddin, Ernywati, Fauzan and Benedict and attendees at the MoU ceremony.

It was also signed based on the main requirement to strengthen the implementation of the cyber security awareness programme currently being carried out, which is that it needs to be managed more regularly in each organisation where this requires officers in the organisation who are trained to assist JPKN in increasing the level of cyber security awareness.

Most cyber security incidents today are also about fraud that exploits the weakest link, which is humans.

At the same time, the tactics of cybercriminals are also becoming more advanced and dangerous.

Thus, the main focus needs to be focused on cyber security awareness programmes at all levels of the organisation.

“Previously, we had a visit to CSM and thankfully within three months of the visit we were able to sign this MoU.

“In this effort, we want to train JPKN officials as well as civil servants in Sabah so that they have the expertise to deal with cyber threats.

“In addition, from time to time we also try to ensure that all ministries and departments in Sabah have experts who can help ensure that all application systems in the State can survive and deal with various cyber threats,” Zainuddin said.

He said that every day, the community is faced with thousands of cyber-attacks, which is around 25,000 daily.

“This is a very large amount that goes into the ‘gateway’ controlled by the Sabah State Government. But the cases of unwanted incidents are actually much lesser.

“There was only one case this year but that was defacement only and did not involve data loss,” he said.

Zainudin said this also shows the seriousness at the State Government level to ensure that the State government’s systems and applications are always controlled and safe from cyber threats.

“Through this collaboration with CSM, we also hope that it will also strengthen our strength so that we can break the elements that threaten our ICT security in Sabah,” he said.



The MoU exchange between Ernywati and Solahuddin witnessed by Zainudin and others.

He said the MoU will run all the time where the Ministry also wants to ensure that it continues in order to be able to train all relevant staff especially the State government's information and communication technology (ICT) officers to be more experts in this field of cyber security.

Based on statistics as well, Zainuddin said, for the period of 2019-2021, in Sabah, as much as RM79 million more accumulated losses due to online fraud crimes reported increased including 2,804 cases throughout the period up to October last year.

Therefore, efforts to curb cybercrime are very important.

Meanwhile, at the same press conference, Solahuddin said the MoU is also highly encouraged by the CSM as it can foster and increase the knowledge of government agency officials involved in dealing with cyber threats.

"And this we start with CISAM.

"With this CISAM course, the officer concerned will also be able to give awareness to all State government employees and subsequently to the public involved with the computer so that cyber security in computers in the state of Sabah is more guaranteed," he said.

With this collaboration, CSM also hopes to at least be able to train approximately 100 JKNS officers in the next two years.

Regarding CyberGuru, Solahuddin said it is a portal where CSM conducts skills training related to CyberSecurity Malaysia.

“With the presence of expert staff it will also be able to prevent attacks on computer systems in Sabah,” he said.

In addition, there is also forensic cyber training where CSM is the only agency recognised as a witness to cyber security cases.

In the meantime, apart from the MoU, the Sabah Ministry of Science, Technology and Innovation’s Cyber Crime Awareness Program Series 2/2022 was also held at the Sabah Hotel Ballroom, here, recently.

Iso present were the Cyber Security Cluster Head of the Malaysian Crime Prevention Foundation (MCPF), Datuk Mohamad Fauzan Noordin and Sandakan Municipal Council President Benedict Asmat and other attendees.

A total of 100 participants participated in the programme.

Through this programme, participants were also given the latest information on how to empower civil servants, especially in the face of cyberattacks today.

Fauzan said that Sabah is also the most advanced State in implementing such cooperation in ensuring that cyber security continues to be guaranteed in the state through the MoU.